



PAYMENTS UNIVERSITY AGENDA - Day 1*

November 15, 2022	Core Concepts	Payments Now
9:00-9:15	Welcome to Payments University-Introduction and Housekeeping	
9:15—10:30	Industry Update: Impact of the new Nacha Rules This general session will help you navigate all the changes that are taking place around the Payments Ecosystem. We will spotlight the upcoming 4 changes & proposed RFC changes to IAT (International ACH Transactions). Come, listen, and learn, to updated regarding payments industry changes related to rules, regulations, & requirements.	
10:30-10:45	Break	
10:45-12:00	Faster Payments Basics Faster Payments are coming! We will discuss the basics of the current faster payments from The Clearing House, The Federal Reserve, and more. It is hard to keep up with all the changes, and what you should know to keep your Faster Payments strategy current. course is designed to help get you started laying the groundwork to understanding the Faster Payments landscape.	Case Studies: Faster Payments, Standing Authorizations, and Nested & Third-Party Senders Case studies for the 'NEW' and courageous! Do you have Faster Payments exception? Are you implementing the newest authorization for payments called Standing Authorizations? How about Nested Third Parties, do you know if you have them? This session will acquaint with fun parts of rolling out innovative and new ways to process payments. Learn a little about something you that will surely pop up in your operations area in the upcoming months.
12:00-12:45	Lunch	
12:45-2:00	ACH Basics This ACH basics course is designed to help get you started laying the groundwork and give you the building blocks to understand and utilize the ACH network. Join us as we look back into the history of the network, examine the legal framework of those who govern the rules and guidelines, explore, and define common terminology, and take an in-depth look at core ACH fundamentals.	Case Studies: Risk Advanced We all encounter challenging situations related to payment transactions during our day-to-day operations. Join us for risk case studies that address the issues that your management, your department, and call centers deal with on a regular basis. In this interactive session, you will be given scenarios to work through regarding risk and managing that risk to an acceptable level. A cannot miss session for all experienced Risk Professionals!
2:00-2:15	Break	
2:15-3:30	Check Basics Do you know the difference between an ECI and an Electronic Check? What about returns vs. adjustments? Or maybe you just want to know about the newest RDC indemnification rules impacting image and paper banks? Join us for a deeper discussion on these abnormal check issues that trip you up during normal day-to-day business!	Case Studies: CSI- Check Systems Investigations This session looks at the more complex questions of check. What is eligible for image exchange? Returns and adjustments? Yes, please! We will talk about the timing requirement of a return; what adjustments are allowed by agreement; and the loss allocation between Bank of First Deposit and Paying Bank that is allowed under check law.
3:30-4:15	Round Robin anyone? Join us for a payments speed dating Come prepared for topics that are burning a hole in your payments pocket. We can talk about anything, within reason. Join our fabulous speakers to chat about what you need to know. Learn from us, learn from your peers, sharing is caring, it reduces the burden and doubles the happiness.	

*Agenda subject to change



Macha PAYMENTS UNIVERSITY AGENDA - Day 2*

November 16, 2022	Core Concepts	Payments Now
9:00-9:05	Welcome to Day 2 of Payments University	
9:05-10:15	What's new? What's not? Green Book and Government Payments explained (General Session) Did you know that the Green Books been updated? Want to learn more about the new electronic reclamation FS-133 form? We have heard a lot about governments payments in the last couple of months. This session will walk through important information regarding all there is to know about the Federal government's ACH payments programs. Get your questions answered about the Green Book, SSI, SSA, VA, reclamations and more. After this session, you will be better prepared to traverse around the obstacles you may encounter when navigating the terrain of decedent accounts. Topics include government reclamations, misdirected payments, and other tales from the trenches.	
10:15-10:30	Break	
10:30-11:45	Reg E Basics What does Regulation E mean to you and your staff? This session will help you understand the requirements you have to fully protect your consumers under Regulation E. Hear details about disclosures, error resolution, liability, pre-authorized transactions, and receipts. Gain a better understanding of this very important regulation that outlines rules and procedures for EFT's and guidelines for debit cards	Use Cases: Reg E and Warranty Claims Do you really know your Reg E details? Regulation E is a Consumer Financial Protection Bureau (CFPB) regulation that outlines rules and procedures for electronic funds transfers (EFTs). This all-new session will dig into the compliance while also ensuring the protection of your customers from unauthorized EFTs. Go through our use cases related to Regulation E and Warranty Claims. Fun stuff!
11:45-12:45	Lunch	
12:45-2:00	Card Risk & Disputes Do cards feel like foes instead of friends? The use of cards in apps and online marketplaces has caused a swing in how this payment method is viewed by consumers. We will discuss the risks of Card Not Present transactions, the challenges of fighting "friendly fraud" in dispute cases and talk about the future of virtual and prepaid cards. Advance your card knowledge and befriend cards again!	
2:00-2:15	Break	
2:15-3:15	Share and Tell: Let's Talk Payments This is your opportunity! We're talking about payments in an 'open discussion' format with the experts. What do you need to know and didn't get a chance to ask during the previous sessions? Come join the experts and get it all out in the open! What are your problem areas? What are the hard questions facing your organization? Is there a peer organization in the room that has been through the same exact experience? What was their solution? We'd love to chat with you before we say goodbye!	

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